



NONDISCRIMINATION POLICY

Next Step Healthcare LLC (“Next Step”) does not discriminate on the basis of race, color, national origin, age, religion, disability, sex, gender identity, or any other characteristic protected by Federal or state law (each a “Protected Characteristic”). Without limiting the foregoing, Next Step does not discriminate in the admission of or provision of services to persons with disabilities, including persons with Opioid Use Disorder (OUD) who are receiving Medication for Opioid Use Disorder (MOUD). MOUD includes buprenorphine (Suboxone), methadone, and injectable naltrexone (Vivitrol). Next Step facilities conduct individualized assessments to evaluate whether applicants for admission, including applicants receiving MOUD, are qualified for services provided at the facility, and, if admitted would pose a direct threat to the health or safety of themselves or others.

Next Step provides free aides and services to individuals with disabilities to allow them to communicate effectively, such as qualified sign language interpreters and written information in accessible formats (e.g., large print, audio, and electronic). Next Step also provides free language services to individuals whose primary language is not English, such as qualified interpreters and written information in other languages. If you require these or other services, please contact Janelle Fairbrother – Vice President of Administration and Compliance Officer, Next Step Healthcare at jfairbrother@nextstephc.com or 844-836-0248.

If you believe that Next Step has failed to provide these services or has discriminated in another way on the basis of a Protected Characteristic, or if you have any questions or concerns about the admission or care of an individual with a Protected Characteristic, you may contact Next Step through our website at www.nextstephc.com or by calling 844-836-0248.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>.