

TO: Residents and Family Members of Chetwynde Healthcare
FROM: Jacqueline Sylvia, Administrator
DATE: February 4, 2021
RE: Admission Freeze

On Wednesday, February 3rd, Chetwynde Healthcare was notified by the Executive Office of Health and Human Services (EOHHS) in accordance with an order issued by the Department of Public Health on November 5th and 13th entitled “Implementation of Order of the Commissioner of Public Health Regarding Control of COVID-19 in Long-Term Care Facilities” there will be a ban on admissions to Chetwynde Healthcare. Chetwynde Healthcare as well as 54 other nursing facilities throughout the Commonwealth are affected by an admissions freeze.

An onsite survey (Form CMS-2567) was completed on January 25, 2021, and the written 2567 was issued on January 26, 2021. “The Department has determined that the Facility was cited for a deficiency at a scope and severity of “F” or higher:

F880 Infection Prevention and Control CFR(s): 483.80 (a) (1) (2) (4) (e) (f)

CMS defines the scope and severity of an “F” level tag as **“No actual harm with potential for more than minimal harm that is not immediate jeopardy.”** In addition, defined as “widespread”.

Shortly after the onset of the pandemic in March 2020, Chetwynde Healthcare established a COVID unit to assist with discharges and surge from the hospital settings in Massachusetts and has only accepted new admissions recovering from or with an active COVID19 diagnosis. Since October 7, 2020, Chetwynde has admitted 53 residents with active community or hospital-acquired COVID19 with 1 in-house-acquired COVID19 resident case.

We are committed and will continue our diligence with infection control protocols including but not limited to use of PPE in accordance with CDC and DPH guidelines; on-site infection control inspections through a 3rd party independent vendor; staff training and education, surveillance testing and the necessary steps to ensure the safety of our residents and staff as COVID19 remains prevalent in our community (Norfolk County 4.66% positivity rate as of 2/3/2021). We will continue working with EOHHS and DPH to submit a plan of correction (POC) and work collaboratively.

If you have any questions or concerns, please feel free to contact me directly.

